

FAQ's

Why Restaurant.com?

There are many ways to reward and retain clients, customers and employees, but nothing works quite like a gift. And few gifts have such universal appeal as a Restaurant.com Gift Card or Certificate. With more than 12,000 restaurants nationwide from which to choose, you're sure to satisfy even the choosiest of taste buds. Restaurant.com Gift Certificates bring the joy of a meal well served to every recipient, while positioning your company brand and marketing message top-of-mind for greater impact. So, no matter the goal, Restaurant.com has a solution for you.

From casual to elegant dining and featuring many popular cuisine types, Restaurant.com Gift Certificates offer recipients an enjoyable dining experience at an affordable cost to you. Based in Arlington Heights, Illinois, Restaurant.com has operated since 1999.

How many restaurants participate in the Restaurant.com program?

There are over 12,000 restaurants nationwide to choose from. Additionally, there are great online retailers that also accept the gift certificates. Please go to <http://Dine.Restaurant.com> to see participating restaurants and online retailers.

Do gift cards and certificates expire?

Restaurant.com Gift Certificate codes have no expiration date, but once redeemed to a specific restaurant or online retailer, the gift certificate remains valid for one year (except in California and anywhere else prohibited by law).

What denominations are available?

Restaurant.com Gift Certificates and Cards are available in denominations of \$25, \$50 and \$100.

Are there minimum orders?

The minimum order for Restaurant.com Gift Certificates and non-customized Gift Cards is 50 units. Co-branded gift cards with your company logo or other image require a minimum order of 1,000 units.

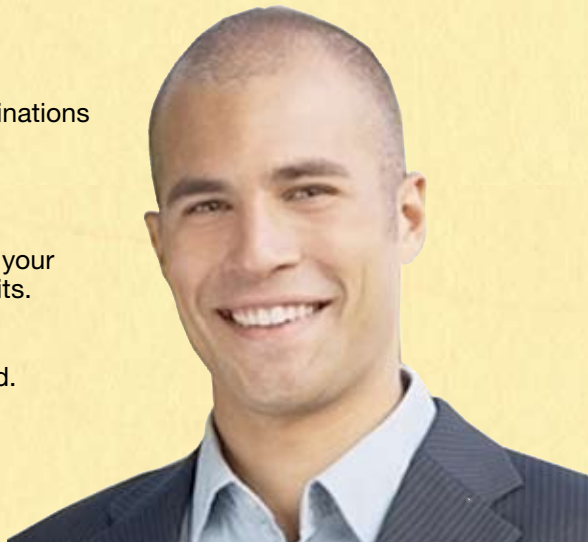
What forms of payment are accepted?

We accept Visa, MasterCard, American Express and Discover Card. Corporate checks are also accepted.

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SOLUTIONS WITH A DIFFERENCE:

- Quick turnaround
- Customizable options
- Low minimums
- No set-up fees
- Easy online redemption
- Experienced customer service team
- Dedicated account manager
- eMail fulfillment option
- Marketing support
- Our gift cards & certificates provide unique solutions unmatched for their universal appeal



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What is your shipping policy?

All gift certificates and cards are shipped via UPS Ground. Expedited delivery is available for an additional charge. Electronic gift certificates are sent via email to the specified email address on the order form.

Are there any special terms for using gift certificates?

The main requirement associated with specific restaurant and merchant gift certificates is that only one (1) may be used per restaurant visit and may include a minimum purchase requirement. The end-user must be sure to read all specific restrictions for each restaurant or online merchant, as well as our standard terms and conditions.

Gift Card Redemption is easy as 1-2-3!

- Step 1: Recipient visits redemption website and enters certificate code found on back of Restaurant.com Gift Card or Certificate.
- Step 2: Customer chooses restaurant & prints restaurant-specific gift certificate.
- Step 3: Customer enjoys meal – thanks to you.

Restaurant.com Co-Branded Gift Cards



Restaurant.com Gift Cards

